

From: Hickey, Allison (EX), VBAVACO

Sent: Saturday, March 30, 2013 8:20 AM

To: Snyder, Robert (SES); Czerwinski, Jonah (SES)

Cc: Giddens, Gregory (SES) VACO; Riojas, Jose (EX); Buchanan, Richard (SES), VBAVACO; Phelan, Leo (SES), VBAVACO; Mittelstaedt, Lois (SES), VBAVACO; Rubens, Diana (SES), VBAVACO; Kammerer, Jack (SES); Murphy, Thomas (SES) VBAVACO; Jacobs, Janice (SES), VBAVACO; McLenachen, David (SES), VBAVACO; McCoy, Beth, (SES) VBASTL; Holly, Christopher, VBAVACO; Tickner, Lucas, VBAVACO; Daugherty, Michael, VBAVACO; Miesemer, Ronald, VBAVACO; Sowers, Tommy (EX); Mooney, Joan (EX); Petzel, Robert A., M.D. (EX); Cross, Gerald M. (SES EQV); Muro, Steve L. (EX); Reynolds, Robert (SES), VBAVACO

Subject: Backlog BIG Ideas Meeting

Importance: High

Bob, Jonah,

I am seeking your assistance to bring together in very rapid fashion a group of brilliant and experienced thinkers from inside and outside VA to put everything on the table for ideas we can do to eliminate the backlog in short order.

I need to do this very quickly so I am reaching out to you because I believe you and Jonah can help me access some of the “big brain” folks in short order.

I would like to do this meeting as soonest as possible (in the next week or two). Rich Buchanan and his staff will be my point lead in VBA for organization and logistics.

I offer as suggestion only but defer to your thoughts for “big idea” kinds of people

- person from all Administrations and OPIA, OCLA, OPP, OGC
- Staff from 4 corners with Joan’s permission
- AFGE reps

- Craig Newmark plus others he would recommend
- Industry leaders in Insurance, Workers Compensation, Supply Chain Management
- Think Tank
- Anyone else you can think to add that will bring fresh creativity to this problem
- Some Veterans who are openly critical of our process and willing to offer ideas to fix it (Benjamin Krause types)
- VSOs including IAVA, Paul Sullivan and Aaron Glantz

I will give you my resources and complete attention to this request.

Thank you,

Allison